

**STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
HARBORS**

**ADDENDUM NO. 1
FOR
FURNISHING UNARMED SECURITY SERVICES FOR COMMERCIAL HARBOR
FACILITIES ON THE ISLAND OF OAHU
PROJECT NO. RO1077-27**

October 15, 2026

This Addendum shall make the following amendment(s) to the Solicitation:

The following is provided for information.

A. RESPONSES TO REQUESTS FOR INFORMATION (RFI'S/QUESTIONS)

1. The attached **RESPONSES TO REQUESTS FOR INFORMATION** are provided for information.

Please acknowledge receipt of this **ADDENDUM NO. 1** by recording the date of its receipt in the space provided on PAGE **PF-4** of the Proposal.



DREANALEE K. KALILI
Deputy Director of Transportation of Harbors

**Questions for solicitation: B27000506 RO1077-27 UNARMED SECURITY
SERVICES FOR COMMERCIAL HARBORS**

10/08/2026

1. Who is the current incumbent?

A: The current incumbent is *Alii Security Systems, Inc.*

2. When was the current contract awarded, and could you please provide a copy of the contract?

A: The contract was awarded to *Alii Security Systems, Inc.* in November 2021. A copy of the current contract can be provided upon request via submittal of a completed UIPA form to the project manager. Forms are available online at:
<https://ags.hawaii.gov/oip/uipa-forms/>.

3. What is the current contract term (including any renewal options), and what was the initial start date?

A: Three years (3) with two (2) additional one (1) year periods, with a start date of January 15, 2022.

4. If subcontractors are currently being utilized, please provide details regarding the scope of services they perform, the number of subcontractors engaged, and whether subcontracting is permitted or restricted under the current contract.

A: Yes, subject to written authorization by the FSO. The contractor awarded the contract is required to have a work force of at least 40 full-time and part-time employees pursuant to section 10.2 of the contract. Additional information on the use of subcontractors can be found in section 10.4 of the contract.

5. What was the total amount spent on the contract over the past 12 months, and what was the most recent monthly spend?

A: Total expenditures from September 2025 to September 2026 were \$3,187,321.05. In September 2026, \$240,014.98 was expended.

6. What are the current bill rates for each labor classification?

A: Currently: TCO - \$27.78, HSO - \$32.52, and CSS - \$34.31

7. Are patrol vehicles currently utilized? If so, how many?

A: Yes, the incumbent utilizes two vehicles.

8. Significant changes from previous contract to current contract?

A: Extension years have been removed and the base contract is now sixty (60) months.

9. Has the current contract experienced extensions, amendments, renewals, or scope changes since award?

A: The current contract utilized both available renewal/extension years for a total length of sixty (60) months.

10. Any upcoming changes to facilities, locations, operating hours, or security needs?

A: This is an indefinite quantity contract. As MARSEC levels change or additional security needs are determined, the number of positions will be adjusted.

11. What is the current bill rates the State is paying for security services today?

A: Currently: TCO - \$27.78, HSO - \$32.52, and CSS - \$34.31

12. What is the preferred uniform type/style?

A: Refer to section 10.5.

13. What are the main security challenges the State is experiencing at the sites?

A: There are none at this time.

14. What is the reason for going out to bid for security services?

A: The current security services contract is reaching its end.

15. What is the anticipated start date?

A: Anticipated delivery of NTP is January 15, 2027 at 0000 hours.

16. Does the State have a preference to retain incumbent employees that are in good standing and meet the hiring criteria of the Proposer?

A: All personnel decisions are up to the Contractor and determined by staffing needs. Individual employees can be discussed with the State on a case-by-case basis.

17. Any equipment/vehicles provided by the State?

A: Refer to section 10.5.

18. Would the State consider rate adjustments if unforeseen changes in regulations or union status occur that have an impact on vendor's costs?

A: No rate adjustments will be considered. It is the responsibility of each vendor to incorporate all perceived costs over the entire length of the contract into their submitted bid

19. Are there restroom facilities near all of the posts during all shifts?

A: The incumbent currently utilizes one (1) portable toilet. The bidder shall determine if supplied restroom facilities are sufficient for their needs.

20. For inclement weather, is there shelter available for the security professionals?

A: Types and specifications of shelters shall be negotiated with the contractor that is awarded the contract. An allotment of \$10,000 is provided during the first contract year.

21. Is there secured, dedicated security space for equipment, guard tour and reporting devices?

A: Types and specifications of shelters shall be negotiated with the contractor that is awarded the contract. The bidder shall determine if supplied shelters are sufficient for their needs.

22. As the request is for 5 years of pricing, and the HGEA schedule is only through 2028, will the DOT only consider adjustments, or will they flat out allow based on HGEA updates for the additional 3 years?

A: Each vendor is responsible for anticipating any increases in the HGEA schedule beyond 2028 and incorporating it into their initial bid. Historical data on increases can be found online.

23. In the event of an elevated MARSEC level, will the state waive the requirement of 10.3-2 requiring commissioned personnel to all be residents of Honolulu County? If waived, this would enable resources to be utilized from neighboring island counties.

A: Any waivers would need to be determined on a case-by-case basis between the FSO and Contractor

24. What are the parking rates for security personnel?

A: Refer to Section 19-44-51, Hawaii Administrative Rules.

25. What is the required make/model of radios and base stations?

A: To be determined by the contractor with consultation and approval with / by the FSO that would allow for clear and constant communication, as well as required response (patrols) by the rover (CSS).

26. The RFP indicates the TCO's must carry a separate handheld radio or push to talk, are company cell phones sufficient?

A: Yes. Each TCO must be supplied a communication device to contact other TCO's on duty at the same location. Additionally, this contract is an IFB and not an RFP.

27. How many sanitary facilities have been needed to be supplied by the contractor in previous contract terms?

A: The incumbent currently supplies one (1) portable toilet.

28. What is the estimated mileage for vehicles?

A: The providing company captures that information themselves and is not provided to the State.

29. Please confirm that the expectation is that the CSM would need to travel from Aloha Tower to Barber's point.

A: Refer to CSM duties listed in the contract. Specific response and travel may be required on a case-by-case basis.

30. The Contract Security Supervisor HGEA rates identified in the RFP are from BU03, Non-Supervisory. Please confirm the correct HGEA rates to be used for the Contract Security Supervisor are from BU04, White Collar Supervisor.

A: All rates are from BU03 Step C. Additionally, this contract is an IFB and not an RFP.

31. Will the State consider exceptions to the terms and conditions applicable to this solicitation?

A: No. All terms and conditions are to be followed as stated in the specifications. Failure to comply may be grounds for bid rejection pursuant to Section 2.2.

32. Please confirm that Hawaii's Prompt Payment statute applies to this contract.

A: Yes.

33. Given the 60-month term and the §103-55, HRS wage-parity obligation, will the State permit annual price adjustments or a pass-through mechanism for statutory and collective-bargaining wage and benefit increases over the life of the contract? The pricing schedules (A-E) appear to fix unit prices with no escalation for nondiscretionary wage increases.

A: There will be no price adjustments for the life of the contract and all possible increases need to be considered by the vendor and included in the initial bid.

34. Can the State provide examples of violations that may incur the \$2,500 Liquidated Damage cost?

A: Failure to provide adequate staffing to maintain security standards may lead to Liquidated Damage costs.

35. Are the two (2) security patrol vehicles provided by the Contractor, the only vehicles required for this contract?

A: The contract requires a minimum of two (2) vehicles.

36. What is the States preference for make and model of the patrol vehicles?

A: Refer to section 10.5 for vehicle requirements.

37. Are there any vehicles provided by the State for the security team to utilize and if so, how many and what are the make and models?

A: All vehicles are to be provided by the Contractor.

38. Is the CSM a non-billable and salaried position?

A: The CSM is a non-billable position. All other details are up to the Contractor.

39. How many initial and refresher training hours are required for this contract?

A: Initial training and refresher training hours are course specific and it is up to the Contractor to ensure the training hours are sufficient to meet knowledge and performance requirements.

40. It is noted in Section 10.4 Scope of Work that office telephones are required. Are cell phones acceptable instead of office telephones and if not, how many office telephones are required?

A: The Contractor shall determine their telephone needs with discussion and approval from the FSO.

41. In Section 10.4 Scope of Work, can the State specify what office furniture the contractor must supply?

A: The Contractor shall determine their furniture needs with discussion and approval from the FSO.

42. What office equipment will be left behind for a new contractor (ex. Copy/printer equipment, furniture, etc.)?

A: No equipment or materials will be left behind by the current contractor.

43. How much notice will be provided to the contractor in the event the State requests additional security officers at elevated MARSEC levels?

A: Twelve (12) hours.

44. It is noted in Section 10.5.E that the Contractor is responsible to provide First Aid Kits and AEDs. Can the State confirm how many of each are required?

A: The incumbent currently provides a minimum of nine (9) of each.

45. How many Sanitary Facilities should bidders account for in their pricing?

A: The incumbent currently utilizes one (1) portable toilet. Additional facilities are dependent of the Contractors needs.

46. How many Inspection Devices should bidders account for in their pricing?

A: Inspection devices are currently required at a minimum five (5) locations, but more may be needed.

47. What are the State's Payment Terms? (ex. 30 days?)

A: Refer to section 9 and section 10.7.

48. Is the Certificate for Performance of Services Form required with the proposal submittal or after award?

A: Please refer to the Special Provisions, Section 2.9, Certificate for Performance of Services.

49. Can the State confirm if the Certification of Registration of Security Guard Law Enforcement Services for Commercial Harbors form is required with the proposal submittal?

A: Please refer to the statement at the top of the form.

50. Can the State provide a complete listing of all current posts, post locations, operating hours, and staffing levels?

A: That information will be provided upon the contract being awarded.

51. Which posts operate 24/7 versus event-based or vessel-based schedules?

A: CSS and HSO positions are 24/7 while TCO positions are as needed.

52. Will the State require integration with any existing harbor security software, databases, CCTV platforms, or access control systems?

A: No.

53. Will the State approve equivalent maritime security, FEMA, or industry-recognized certifications already held by employees in lieu of retraining?

A: No. All training and documentation must be provided by the winning bidder.

54. Does the State provide fixed inspection devices (i.e.; magnetometers)?

A: No.

55. Are there any anticipated harbor expansion projects, operational changes, or facility modifications planned during the 60-month contract term that could materially affect staffing requirements?

A: Not at this time.

56. What circumstances have historically resulted in contract modifications under the current contract?

A: Contract extensions, of which this contract has none.

57. How will staffing requirements be adjusted if cruise ship traffic materially increases during the contract term?

A: TCO requirements for cruise ship operations are ship specific and will be agreed upon between the FSO and Contractor.

58. How frequently have hurricane, tsunami, severe weather, or emergency activations required additional security resources in the past five years?

A: There have been no additional security requirements for hurricane, tsunami, or emergency activations within the past five years.

59. Can the State provide the historical frequency and duration of MARSEC Level 2 and MARSEC Level 3 activations over the past five years?

A: Not at this time.

60. Can the State provide historical annual volumes for: a. Cruise ship calls b. Special events c. Access control operations d. Additional security requests outside normal staffing

A: Bidders can utilize the Hawaii Portcall website for future cruise ship operations. All other information is contained in the contract information.

61. In the Special Provisions of the RFP under Section 3.1 Award of Contract, Requirement for Award, there is a Training Review requirement and a Non-Disclosure Statement requirement. Do the Training Review and Non-Disclosure Statement requirements need to be submitted with the proposal?

A: As stated in the contract, they shall be provided by the successful bidder. Additionally, this contract is an IFB and not an RFP.

62. For the CSM position requirement of receiving training or possessing the required job experience in meeting the qualifications as an FSO pursuant to 33 CFR 105.205, does that need to be completed prior to proposal submission, contract award or contract start?

A: Prior to proposal as a qualified CSM is required to qualify for a successful bid. This information will be verified during bid evaluations in determining bidder responsibility.

63. What are the State's expectations for "Pat-down" search methods?

A: Pat down search methods must be sufficient to detect items prohibited on State Harbor facilities. Specific training and methods will be approved by the FSO.

64. In addition to the Inspection Devices list in the RFP (Undercarriage mirrors with flashlight and flashlight holder, Handheld metal detector, Whistles, are there any other screening equipment that the contractor is responsible for providing and use?

A: Additional equipment that may be needed is listed in section 10.5. Additionally, this contract is an IFB and not an RFP.

65. At Aloha Tower, what is the expectation of the screening method? (ex. Touchless visual inspections with hand wand?)

A: Requirements are listed in section 10.4.

66. Is the contractor's staffing numbers responsible for cruise ship embarkments and debarking or is that a separate contract?

A: TCO requirements may change dependent on the type of cruise ship operation.

67. During the previous contract term, did the contractor at any time have to utilize a Revocable Permit (RP) to have sufficient parking and does the state foresee a lack of available permit parking in the future? If so, what are the RP rates and costs associated with an RP?

A: The incumbent is not currently utilizing an RP and no lack of parking is expected at this time.